

I - printer not Working

The screenshot shows the Novell iManager web interface in a Windows Internet Explorer browser. The address bar displays `https://10.2.1.80/nps/servlet/webacc`. The interface includes a navigation menu on the left with categories like 'Roles and Tasks', 'eDirectory Maintenance', 'File Access (NetStorage)', 'File Protocols', 'Files and Folders', 'Groups', 'Help Desk', and 'iPrint'. The main content area is titled 'Manage Printer: WPES_Laptop_Lab.RGWP.Print.Zenworks.RSD' and features tabs for 'Printer Control', 'Access Control', 'Configuration', 'Drivers', and 'Client Support'. Under the 'Printer Control' tab, there are sub-tabs for 'Printer Control', 'Identification', 'Jobs', and 'Retained Jobs'. A printer icon is shown with control buttons: 'Shutdown', 'Pause Input', 'Pause Output', and 'Refresh'. Below the printer icon, the 'Display Panel' shows 'Printer State: Idle' and a message: 'SNMP Communication Failed: Can Not Ping Printer: Last good ping: 12-16-08 10:38:03 am'. At the bottom, there is a link for 'Printer health monitor'.

Login as Admin / Super1 → next screen iPrint → Manage Printer → Magnifying Glass to find printer → RSD → Zenworks – Printer

Check SNMP communication failed ? ----- shutdown / restart